



ePostRx™ implementation largest savings realized in the following areas:

- Reduced labor from the streamline and automation of existing manual processes
 - Open Refill Transfer File (ORTF)
 - Bulk Enrollment
 - Technician Doctor Call - automated outbound fax servers/OCR on inbound, and cloning features
 - Increased production/efficiency of general operations
 - highly customizable workflow and navigation processes
 - Intuitive screens, data displays, and processing options
 - high clarity images in conjunction with dual screen functionality
- Ability to develop newly integrated processes and features in-house
 - Minimal development costs
 - Changes move to production more quickly with full control over development, testing and QA
- Address verification functionality translates into a **significant reduction** in the cost of reships
- Distributed environment
 - Practically eliminates downtime for maintenance,
 - Allows for the advantage of using VMs which has already provided some short term hardware savings, and through long term growth will continue to do so
 - Practically eliminates an already minimal amount of downtime for maintenance and/or server outages
- Ease and customization/flexibility of interfacing to external applications
 - Automated Dispensing
 - IVR
 - Web
 - EDI
 - Payment Processors
 - Claims Adjudicators
- Staff reduction of 28 FTEs (roughly 25%) since implementation approximately one year ago
- Increase accuracy rate from 1/10K to 1/22K