

## Specialty Pharmacy

The framework within ePostRx™ gives the Client the flexibility to support Pharmacy dispensing in a Specialty environment

### Features and Functionality

#### Clinical Assessment Workflow

- ❖ Create new assessments
- ❖ Enter stock answers to assessment questions
- ❖ Assign point values to answers
- ❖ Setup calendar driven triggers per assessment type to enter free text responses to questions for historical reporting

#### Clinical Assessments

- ❖ Clinical driven criteria (step-therapy, diagnosis, medication, etc.) triggers a workflow event that results in an intervention
- ❖ The Clinical Assessment Workflow is setup for Clinical Nurses to access and conduct assessments in a timely and efficient manner

#### Product Triggered Assessments

- ❖ Clinical and Manufacturer Data Capture
- ❖ The workflow rule triggers assessments for specific products at a designated step in the workflow. This includes new prescriptions as well as refills based on a pre-defined client configuration

#### On Demand Assessments

- ❖ Utilization Management and Intervention Cost Savings Assessments are available on demand within the workflow (order related) or from the patient screen (non-order related)
- ❖ All Assessments can be edited and additional assessment types can be developed by the Client
- ❖ Queues within the application can be configured to capture specific assessment types based on the user role

#### Specialty Products

- ❖ A field in the product table identifies specialty products
- ❖ The product file information for Specialty products contains serial number data and assay amount data that allows for correct product dispensing

#### Calendar Tool

- ❖ A powerful scheduling tool that allows time driven patient interventions
- ❖ The calendar tool generates a workflow event that will prompt the event to a workflow queue for intervention

## Pharmacy Management System Specialty Pharmacy Solution

The Specialty Pharmacy Solution is a fully configurable workflow that utilizes the processing power of the ePostRx®. This capability allows clients to process Specialty Prescriptions according to business requirements, while utilizing the common features of processing and shipping prescriptions in a typical mail service environment.

In addition to the features and functionality listed the ePostRx™ application offers:

- A high volume, enterprise solution that supports most prescription dispensing business models
- Fully customizable workflow rules and corresponding queues
- Open Source architecture, giving customers more control over the application
- And more

### Patient Care Coordination

We recognize that Specialty Care Coordinators play a critical role in ensuring the patient receives their specialty medication in a timely and efficient manner. In ePostRx™ they have the information they need readily accessible to provide outstanding customer service to the patient. This includes:

- ❖ Co-pay information
- ❖ Patient Assistance Program (PAP) information
- ❖ Confirming and documenting the Need by Date for delivery of the medication
- ❖ The ability to capture and process payment information
- ❖ Auto generation of Unable to Contact Letters based on the number of attempts and/or ability to reach patients

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