

Customer Web Portal

The framework within ePostRx™ gives the client the flexibility:

Features and Functionality

Manage Account Details

Add/Edit/Delete

- ❖ Member details (including all family members)
- ❖ Bill to/ship to addresses
- ❖ Multiple phone numbers
- ❖ Credit card info
- ❖ Request personal alerts
- ❖ Create temporary delivery address

Manage Prescription Details

- ❖ View prescriptions (including all family members)
- ❖ View scheduled refills/refills remaining
- ❖ Prescription transfer
- ❖ Set p future refills on specific date
- ❖ View a list of active prescriptions and select those to be filled
- ❖ Ask the pharmacist
- ❖ New prescription order form

Order History

- ❖ View prescription history
- ❖ Shipment number
- ❖ Order date/ship date
- ❖ Track status of orders including delivery status
- ❖ Order total/copy total

Make a Payment

- ❖ Secure credit card payment
- ❖ Schedule future payment date
- ❖ Balance due information

Pharmacy Management System Customer Web Portal

You can offer your customers private and discreet ordering and account management services on-line by allowing them to enter personal information in a secure environment while never leaving the privacy of their home. This capability allows your customers to manage their account easily via your web portal and synchronizes these changes with the customer data in ePostRx™.

In addition to the features and functionality listed the ePostRx™ application offers:

- A high volume, enterprise solution that supports most prescription dispensing business models
- Fully customizable workflow rules and corresponding queues
- Open Source architecture, giving customers more control over the application
- And more

Web Portal Capabilities

The on-line mail order pharmacy functionality is an easy interface with ePostRx™ and gives you're the option to provide a variety of customer support methods to your customers. With customers having the web portal option, you are freeing up your customers support staff to focus on servicing customers with more complex issues.

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